

# Need assistance with your water and/or wastewater bill?



You may be eligible for the Low Income Household Water Assistance Program

## What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is available statewide and provides Maryland households with financial relief toward water and/or wastewater bills. Eligible households may receive up to \$2,000. LIHWAP funding is limited and applications will be accepted on a first come, first served basis.

## Who is Eligible?

To be eligible for LIHWAP, an applicant must meet the following criteria:

- The applicant (or a member of the household) must be a U.S. citizen or qualified non-citizen.
- The applicant must be a Maryland resident who is responsible for a water and/or wastewater bill issued by a public water system or treatment works and must live at the property for which assistance is being provided.
- The applicant must submit a current water and/or wastewater bill showing accrued arrearages of at least \$100.
- The total household income (previous 30 days) may not exceed the gross income threshold which is 60% of the State Median Income.
- An applicant may be categorically eligible if they (or someone in their household) are receiving one of the following benefits at the time of application:
  - Low Income Household Energy Assistance (MEAP)
  - Supplemental Nutrition Assistance (SNAP)
  - Temporary Cash Assistance (TCA)
  - Temporary Disability Assistance (TDAP)
  - Supplemental Security Income (SSI)
  - Emergency Rental Assistance (ERAP)
  - Means Tested Veterans Benefits

## Maximum Monthly Gross (before taxes) Income Standards for Households

(Effective July 1, 2022 to June 30, 2023 based on 60% of the State Median Income)

1	\$3,324 / mo
2	\$4,347 / mo
3	\$5,369 / mo
4	\$6,392 / mo
5	\$7,415 / mo
6	\$8,438 / mo
7	\$8,630 / mo
8	\$8,821 / mo

For each additional household member add: \$192 / mo

## How Do I Apply?

You can apply for LIHWAP assistance safely and conveniently online using our consumer portal at [mymdthink.maryland.gov](https://mymdthink.maryland.gov). If you are unable to apply online, you may request an application be mailed to you through our service hotline at **1-800-332-6347** or by calling your local Department of Social Services or OHEP office. A printable paper application can be found at [dhs.maryland.gov/office-of-home-energy-programs/low-income-household-water-assistance-program](https://dhs.maryland.gov/office-of-home-energy-programs/low-income-household-water-assistance-program).

## Questions?

You can contact us Monday through Friday, 8:30am to 5:00pm by calling our customer service hotline at 1-800-332-6347 or by calling your local Department of Social Services or Office of Home Energy Programs Office.

Funding is Limited

Funding is limited and applications will be accepted on a first come, first served basis. In order for an applicant to receive LIHWAP assistance, the water/wastewater supplier has to agree to accept payment from the Department of Human Services on behalf of the customer.

